

Florida SouthWestern State College Hurricane Ian Response FAQs

Campus Status and Courses

- What is the status of the campus and classes?
 - The FSW Collier, Charlotte, and Hendry/ Glades campuses reopen and resume on-site and online/ remote classes on Wednesday, October 12th, 2022. Class will proceed as normal on these campuses.
 - The FSW Lee Campus will remain closed and individuals are asked to stay clear of campus unless provided information other wise to provide space for the work conducted by vendors and essential personnel. All Lee campus classes will be delivered online/ remotely beginning Wednesday, October 12th, 2022. Please wait for further instruction from your instructors for additional information and revised syllabi.

Campus Events

- Will there be campus events to attend hosted by Student Engagement and/or other offices at FSW?
 - At this time, in person events are being placed on hold for the Lee Campus. However, virtual events will continue for the Lee Campus. If interested in other on-campus events, please visit Bucs Corner for additional updates.

FSW LightHouse Commons and Housing

We are working on a return plan, as we speak, and what that will look like. As soon as that plan is finalized it will be shared with residents immediately as we know residents and their families are anxiously awaiting that information.

- When Can We Return to LightHouse Commons?
 - At this time the Lee campus is closed and you will not be able to access the campus or LightHouse Commons. The Office of Housing & Residence Life continues to work with Student Affairs staff, Facilities, and Campus Police to ensure that when you are able to return it is safe to do so.
 - We hear you and please know that as much as we would like to we will not be able to provide permission to any resident to return to LightHouse Commons to retrieve any personal belongings at this time.
- What if I am on the Housing Installment Plan? What should I do regarding payments for October?
 - I would urge you, if you can, to continue to make your payments as normal.
 - Please know that I sympathize with all of you regarding the financial impacts that Hurricane Ian has and will have on you and your families.
 - The Office of Housing & Residence Life will continue to work with all students, the best we can, regarding payments of housing and provide you with any appropriate resources if and when those become available.

- Will there be any sort of refund for the time we had to evacuate or if LHC is closed for the Fall?
 - This is part of our discussions however no decision has been made on this at this time.
- Can I break my housing contract, and receive a refund for my Fall housing costs, since all classes will go to remote for Lee Campus?
 - This is also part of our discussions however no decision has been made at that time.
- Were there damages to our suites?
 - Our Facilities staff has been doing an amazing job to help prepare LHC to hopefully re-open soon.
 - Part of this preparation has been performing many walkthroughs of LHC since Hurricane Ian has passed and I am happy to report that there was minimal damage to LHC as a whole and we have no reports of any major suite damage.
 - If any suites were impacted we would contact those residents directly to update them.
- What about the food I left in our common area fridge and/or mini fridges?
 - If residents left any food behind in either the common room fridge or mini fridges we brought in a crew that discarded all of those items in order to avoid any “smell/rotting” issues with the power being off for a long-extended period of time.

Internet, Computer/ WIFI Access

- What if I need internet or computer access at this time?
 - Beginning on Monday, October 10th, 2022 you can visit the Lee Campus A and AA parking to utilize the WIFI hotspot that has been setup. Tents will also be set up at that parking lot location for Student Services, Help Desk assistance and potential distribution of lap-tops to students, faculty and staff, if available
- What additional resources are available at this time?
 - [Airbnb Assistance](https://www.airbnb.com/hurricaneianflorida): Airbnb has launched a special website to help Hurricane Ian Relocation efforts for impacted residents at [Airbnb.com/hurricaneianflorida](https://www.airbnb.com/hurricaneianflorida). The page features open (vacant and available for rent) properties that are available to be booked outside of the FEMA Disaster zones. As communities become fully restored with water and electricity, Airbnb will add more open properties to [Airbnb.com/hurricaneianflorida](https://www.airbnb.com/hurricaneianflorida).
 - For displaced residents of Lee and Charlotte counties, Airbnb is also working with their nonprofit partners to offer **vouchers for temporary housing** at Airbnb properties. To learn more about how the voucher program works, see Airbnb’s full press release at <https://news.airbnb.com/airbnb-org-hurricane-relief-efforts/>. Separately, Airbnb has committed \$250,000 to

the [Florida Disaster Relief Fund](#) to support Florida communities impacted by Hurricane Ian.

- [Temporary Roof Repairs: USACE Blue Roof Program](#): The U.S. Army Corps of Engineers has been tasked by the Federal Emergency Management Agency (FEMA) to assist eligible homeowners with temporary roof repairs. The Operation Blue Roof program will begin on **Oct. 3** to provide a temporary blue covering with fiber-reinforced sheeting to help reduce further damage to property until permanent repairs can be made.
- Operation Blue Roof is a free service to homeowners. The counties that have been identified are **Charlotte and Lee**. The initial sign up period is set for **21 days** and will end on **Oct. 23**.
- Residents impacted by Hurricane Ian can sign up at Bluerroof.us. Here, you can sign up for Blue Roof assistance using a Right of Entry (ROE) form, which gathers information about your residence. The ROE is a legal document that allows Corps workers to access your property and assess your home's damage. The ROE also allows contracted crews to work on your roof.
- Operation Blue Roof is a priority mission managed by the U.S. Army Corps Engineers. It protects property, reduces temporary housing costs, and allows residents to remain in their homes while recovering from the storm. This program is for primary residences or a permanently occupied rental property with less than 50 percent structural damage. Vacation rental properties are not eligible for this program.
- After the blue roof is installed, the structure is declared habitable. Not all roof types qualify for the program. Roofs that are flat or made of metal or clay, slate, or asbestos tile do not qualify. All storm debris must be removed for the roof to qualify.
- Residents can also call toll free 1-888-ROOF-BLU (1-888-766-3258) for more information.

Care Services

- Will FSW Care Services still be available while the Lee Campus is closed?
 - Yes, Care Services will continue to deliver services for students including the Care Pantry and providing open office hours. Please continue to look for communication in your Bucs e-mail regarding hours and more information.

ADA Accommodations

- Due to the online delivery of classes, will I still be accommodated through ADAptive Services?
 - Yes, you will continue to have your accommodations. Please reach out to ADAptive Services through e-mail at ADaptiveservices@fsw.edu

FSW Dining Services

- Due to the campus closure of Lee Campus, all dining facilities will be closed until campus officially reopens. Please visit fsw.edu/dining for more information.

Federal Work Study or Another On-Campus Employment

- If I have a position on campus, will there be an opportunity to still work remotely in my position?
 - Please work with your supervisor for any questions regarding your position and hours and to establish expectations for potential remote work.

The Library

- Will I have access to the library?
 - The library on Lee campus is closed at this time. However, you still have the option of making an appointment with a librarian to assist you with your needs. Please visit: <https://researchguides.fsw.edu/home>